eifl

Annual Report 2009

knowledge without boundaries

Albania, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Botswana, Bulgaria, Cambodia, Cameroon, China, Egypt, Estonia, Ethiopia, Georgia, Ghana, Jordan, Kenya, Kosovo, Kyrgyzstan, Laos, Latvia, Lesotho, Lithuania, Macedonia, Malawi, Mali, Moldova, Mongolia, Mozambique, Nepal, Nigeria, Palestine, Poland, Russian Federation, Senegal, Serbia, Slovenia, South Africa, Sudan, Swaziland, Syria, Tajikistan, Tanzania, Ukraine, Uzbekistan, Zambia, Zimbabwe

EIFL works in partnership with library consortia in 47 countries

Founded in 1999, EIFL is an international not-for-profit organization dedicated to enabling access to knowledge through libraries in 47 developing and transition countries in Africa, Asia and Europe.

The challenge

Access to knowledge is fundamental to education and research, the improvement of lives, and the creation of human capital on which the development of societies depends. Libraries play a key role by providing high-quality information resources and services to people. Yet factors such as the cost of commercial e-resources, legal barriers and poor technological infrastructure risk leaving many people around the world behind.

Our approach

EIFL's unique approach is to partner with libraries organized in national library consortia – groups of libraries that share common goals – thereby reaching millions of people effectively.

Our core initiatives

- Access to Knowledge for Education, Learning and Research – ensuring well-resourced libraries, modern ICT infrastructure and skilled staff to provide essential support to students and scholars.
- Access to Knowledge for Sustainable Livelihoods – helping to transform lives through innovative services in public libraries.

Our activities

- We build capacity by organizing training events, developing tools and resources, providing up-to-date information on issues that affect access to knowledge.
- We advocate for access to knowledge nationally and internationally.
- We encourage knowledge sharing through peer-to-peer learning, best-practice case studies, our annual partner conference and cooperation between consortia.
- We incubate pilot projects for innovative library services.

Contents

Director's report

In 2009, EIFL reached an important milestone: a decade of enabling access to knowledge through libraries in developing and transition countries. We were honoured that our General Assembly was hosted by the Bibliotheca Alexandrina, a library with such a long and distinguished history.

In partnership with librarians across our network, we have achieved a great deal in ten years. Our approach in developing and supporting library consortia has proved to be a successful and sustainable model. When we started in 1999, we worked in 22 developing and transition countries in Europe. Now we partner with library consortia in 47 countries in Africa, Asia and Europe, and we were pleased to welcome Tanzania in 2009.

From the beginning, we have taken a leadership role in advocating for the removal of barriers to knowledge and for increasing the visibility of scholarship from developing and transition countries. In the areas of copyright law and open access we have seen real progress – national copyright laws have improved, open access mandates have been adopted, and open repositories created. Through our support, a network of local and regional activists in the library community, who advocate for access to knowledge, has also been created.

Particularly gratifying are the results of our central negotiations with commercial publishers. We have achieved substantial savings for the libraries in our network – over US$145 million in 2009 alone – and students, researchers and faculty can now access a wider range of e-resources than would otherwise have been possible.

EIFL continues to be a global player. In 2009, EIFL was granted official operational relations with UNESCO, a recognition of our expertise and active presence at international, national and regional levels. Together with IFLA, we met with the new director general of the World Intellectual Property Organization (WIPO) to discuss how the international library community can work more closely with WIPO. We are a partner in OpenAIRE, an ambitious EC-funded project that will develop an open access infrastructure for research in Europe. We are also a founding member of the international Confederation of Open Access Repositories (COAR), which was launched in October 2009 to increase the visibility of research outputs worldwide.

In our work we see first-hand the power of technology to reach and enrich the daily lives of under-served communities around the world. I am delighted with the successful launch of the Public Library Innovation Programme, which will develop new and innovative services within local communities. The Public Library Innovation Programme (PLIP) is supported by a grant from the Bill & Melinda Gates Foundation.

I would like to thank our dedicated team, our many friends and our funders for supporting our work and enabling us to effect real change, both now and in the future.
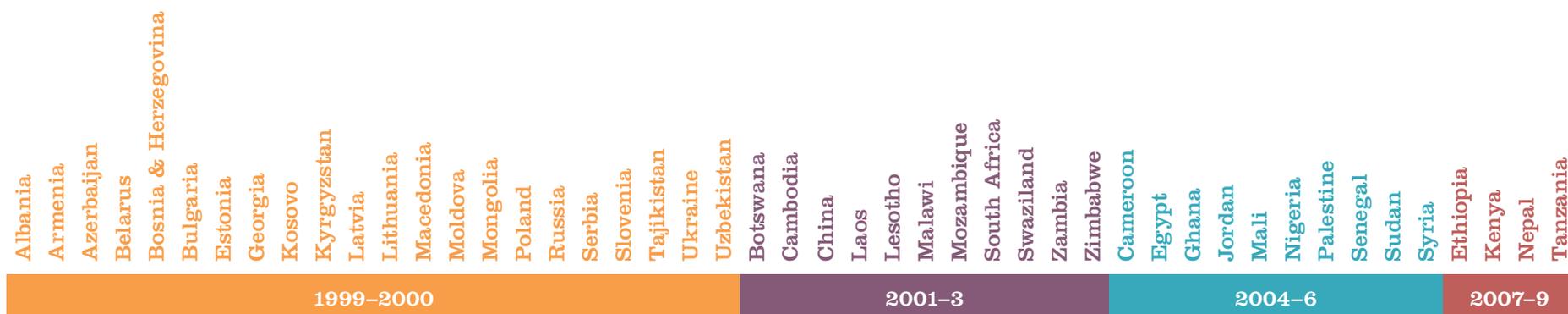
Rima Kupryte

Knowledge without boundaries
OUR FIRST TEN YEARS

	1999	2009
Our status	OSI project	Independent organization
Number of funders	1	Many
Number of staff	2	11 (full-time equivalent)
Continents that we work in	Europe	Africa, Asia, Europe
Number of partner countries	22	47
Number of operational library consortia	5	47
Programmes	EIFL-Licensing	EIFL-Consortium Management, EIFL-Licensing, EIFL-OA, EIFL-IP, EIFL-FOSS, EIFL-PLIP
Number of licensed e-resources/vendors	10 databases from 1 vendor	Over 50 e-journal collections and databases from more than 20 vendors
Number of full-text e-journals available	3,000	Over 30,000

1999–2000: Albania, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Bulgaria, Estonia, Georgia, Kosovo, Kyrgyzstan, Latvia, Lithuania, Macedonia, Moldova, Mongolia, Poland, Russia, Serbia, Slovenia, Tajikistan, Ukraine, Uzbekistan

2001–3: Botswana, Cambodia, China, Laos, Lesotho, Malawi, Mozambique, South Africa, Swaziland, Zambia, Zimbabwe

2004–6: Cameroon, Egypt, Ghana, Jordan, Mali, Nigeria, Palestine, Senegal, Sudan, Syria

2007–9: Ethiopia, Kenya, Nepal, Tanzania

Partnering with library consortia
THE EIFL APPROACH

Library consortia are groups of libraries that share common goals. Typically they include university, research and public libraries, as well as other institutions.

They are able to speak with one voice to stakeholders, policymakers and funders.

Shared resources and jointly planned activities enable them to serve their communities better.

Our unique approach is to support the creation and development of effective library consortia in order to reach millions of people efficiently. As has been clearly demonstrated in the current economic climate, this is a proven and sustainable business model in terms of investment and effort.

Over the last ten years, library consortia in 47 countries in Africa, Asia and Europe – representing over 3,000 libraries – have joined the EIFL network. We were delighted to welcome the Consortium for Tanzania Universities and Research Libraries as our most recent partner in 2009.

Many more countries have expressed interest in joining our network and, over the coming year, we will develop new models of participation, and provide mentoring and support.

We are also working to expand the range of tools and resources available to help new and existing partners in key areas such as strategic planning, fundraising and impact assessment.

'With support from EIFL, COBESS was able to start up and grow. First we bought a computer and printer, then we gained official legal status, opened our own bank account and signed agreements with members to ensure their effective participation. Since then, we have striven to make the most of our partnership with EIFL. This has enabled us to develop training events and to take advantage of electronic resources negotiated by EIFL.'
Youssoupha Gueye,
EIFL Country Coordinator for Senegal

COBESS training workshop, Senegal

The EIFL approach in action…
Vive le consortium COBESS

Since it was founded in 2006, COBESS (the Consortium of the Higher Educational Libraries of Senegal) has gone from strength to strength.

There is now real collaboration between higher education institutions across the country, and COBESS has also reached out to government authorities and the academic community, whose support is vital to the success of any library consortium.

COBESS runs regular workshops and training sessions, and has launched a website which is proving to be an effective tool for awareness raising, advocacy and fundraising.

With a firm legal structure in place, active and enthusiastic leaders at the helm, an agreed strategy and evaluation plan, and a keen spirit of cooperation with partners, COBESS can look forward to a sustainable future and to enabling library users in Senegal to gain access to knowledge.

Partnering with funders
SUPPORTING THE EIFL MISSION

Access to knowledge is fundamental to education and research, the improvement of lives, and the creation of human capital upon which the development of societies depends. Yet many people around the world are at risk of being left behind in the digital age.

Our mission is to bridge this divide, and to increase access to knowledge through libraries in developing and transition countries.

Since our foundation in 1999, a wide range of funders have provided invaluable support, thereby enabling us to realize our mission and effect real change.

Thanks to our funders

Andrew W. Mellon Foundation

Bill & Melinda Gates Foundation

European Commission Seventh Framework Programme

European Commission Tempus Programme

Ford Foundation

John D. and Catherine T. MacArthur Foundation

Koha Foundation

Open Society Institute (OSI)

Open Society Initiative for Southern Africa (OSISA)

Open Society Initiative for West Africa (OSIWA)

Tides Foundation

UNESCO

Wellcome Trust

2nd Open Access Initiative workshop, Nigeria

Expanding access to commercial e-resources
THE EIFL-LICENSING PROGRAMME

The cost of many commercial e-resources, which are essential for quality research and education, can be a major barrier for libraries in developing and transition countries.

Through the EIFL-Licensing programme, we negotiate with vendors on behalf of partner countries in order to achieve free or highly discounted access to commercial e-resources, plus fair terms of use.

We build capacity in the licensing and management of e-resources at a national level.

We also work closely with library consortia to promote awareness of agreements, and to encourage subscriptions and usage.

In 2009, we achieved an average discount of more than 98 per cent and saved our partner libraries in excess of US$145 million.

Usage also increased, with full text downloads rising by over 30 per cent.

Negotiating affordable access to knowledge

Over 50 commercial e-journal collections and databases from more than 20 vendors are now available to partner libraries – in many cases free of charge – as a result of our negotiations.

2009 was another busy year, during which we signed new 3-year agreements for a wide range of prestigious e-journals and databases:

- American Association for the Advancement of Science (AAAS) – Science Online
- Burgundy Information Services – many resources including databases from Alexander Street Press, e-books from ebrary and Morgan & Claypool, and the SPIE Digital Library
- JSTOR
- Nature Publishing Group – Nature-branded and Palgrave academic journals
- Taylor & Francis – databases and encyclopedias

The agreement for BioOne was renewed until the end of 2012.

We also met with many vendors to prepare for new agreements and renewals in 2010, and to expand the range of countries eligible for existing agreements.

Achieving savings and efficiency gains

In 2009, our negotiations resulted in savings for our library partners of over US$145 million and average discounts of more than 98 per cent.

Our central negotiations and licensing work also results in significant efficiency gains across the network – for example, in terms of time and legal fees.

Vendor presentations, Uzbekistan

Increasing participation and usage

Full text downloads from e-resources available through EIFL-Licensing increased by over 30 per cent in 2009.

To ensure that our libraries and their users derive the greatest possible benefit from the e-resources we license, we are working to increase participation and usage further.

A new staff member with extensive experience of marketing e-resources has been appointed, and a communications strategy has been developed.

Meeting with library partners, 2009 General Assembly

Initiatives undertaken so far include preparing promotional materials, undertaking awareness-building campaigns, and simplifying the licensing process.

Our focus for 2010

- Negotiate the renewal of agreements.
- Negotiate agreements for new resources, including French-language content.
- Plan and implement e-marketing campaigns to promote awareness and usage.
- Support consortia partners with local awareness-raising initiatives.
- Launch an e-resources newsletter.
- Develop effective tools to support advocacy.

'Many thousands of students, researchers and faculty members across Estonia have benefited from EIFL's negotiations and licensing work. They now have access to a far wider range of online journals and databases than would otherwise have been possible, and research output is increasing as a result.'
Marika Meltsas, Consortium of Estonian Libraries Network (ELNET)

EIFL-Licensing in action…
Negotiating free and discounted access

We have negotiated agreements with more than 20 vendors for free or highly discounted access to over 50 e-resources (including commercial e-journal collections, full text and bibliographic databases, e-books and reference material):

- American Association for the Advancement of Science
- American Psychological Association
- BioOne
- Burgundy Information Services (agreement includes offers from a wide range of suppliers including ebrary, SPIE Digital Library, Morgan & Claypool, Alexander Street Press, Institution of Civil Engineers)
- Cambridge University Press
- CSIRO Publishing
- EBSCO Publishing
- Emerald Group Publishing
- Encyclopædia Britannica
- Gale/Cengage
- Institute of Physics Publishing
- JSTOR
- Multi-Science
- Nature Publishing Group
- New England Journal of Medicine
- OVID
- Oxford University Press
- Project MUSE
- Royal Society
- SAGE Publications
- Taylor & Francis
- Wiley–Blackwell

'Speed–dating' with vendors, 2009 General Assembly

In addition to regular communication via email, we organize 'speed-dating' sessions at our General Assembly to enable representatives from partner countries to meet with vendors face to face.

Removing barriers to knowledge sharing
THE EIFL-OA PROGRAMME

Open access seeks to remove price and permission barriers that prevent knowledge from being shared. It provides free and unrestricted access to research materials. It also increases opportunities for researchers in developing and transition countries to contribute to the global community.

Through the EIFL-OA programme, we advocate for the adoption of open access policies and mandates by research funding agencies, universities and research organizations. We also build capacity to enable libraries to launch and sustain open access repositories, and to maximize the visibility and usage of research output.

In 2009, we played a major role in key national and international open access initiatives. We participated in international forums to advocate for the adoption of open access policies and mandates. We also organized awareness, advocacy and capacity-building workshops which were attended by more than 440 participants from over 35 countries.

Promoting access to knowledge

2009 saw impressive growth in the number and quality of open repositories in EIFL countries.

By the end of the year, 186 institutions in 29 EIFL countries had set up open repositories – a 100 per cent annual increase. For example, a national repository was launched in Mozambique, Khazar University in Azerbaijan built a new platform to disseminate the journals it publishes, and the new repository at Ghana's Kwame Nkrumah University of Science and Technology already contains more than a thousand research papers published by faculty and students.

Open access mandates were adopted by six institutions in China, Russian Federation, South Africa and Ukraine. Mandates ensure that research funded by institutions is freely available, resulting in increased visibility and impact.

Building awareness, capacity and skills

We organized a wide range of events and workshops during 2009 to raise awareness of open access policies and mandates, and to build capacity.

Over 325 researchers, research managers and policymakers, journal editors, publishers, librarians and ICT staff from 30 countries attended our training and capacity-building workshops in Latvia, Nepal, Palestine, Russian Federation, South Africa and Ukraine.

Open access workshop, Palestine

As a result of our activities, more open repositories and open access journals are planned in EIFL countries and national awareness-raising campaigns are ongoing.

National and international advocacy

We played a leading role in advocacy at international, national and regional levels during 2009.

Our network has been behind many important national initiatives to promote open access to publicly funded research – for example, in Belarus, China, Hong Kong, Lithuania, Moldova, Russian Federation, Ukraine and South Africa.

In addition, EIFL-OA coordinators from many countries shared their knowledge by giving papers at international conferences and participating in regional workshops.

Our open access advocacy workshops in Bulgaria, Malawi and Nigeria were attended by over 115 participants from 9 countries.

We are also working at the forefront of open access developments and initiatives at an international level.

We were a co-organizer of the First International Open Access Week. Events were held at more than 300 higher education, research and other institutions worldwide – including more than 30 in the EIFL network (see EIFL-OA in action panel).

We are a founding member of the new Confederation of Open Access Repositories (COAR), a not-for-profit association of repository initiatives which aims to increase the visibility and application of research outputs through global networks of open access digital repositories.

We became an **associate member of** the Open Access Scholarly Publishers Association (OASPA), which represents the interests of open access journal publishers globally in all scientific, technical and scholarly disciplines.

We are a networking partner in OpenAIRE (Open Access Infrastructure for Research in Europe), an ambitious new three-year EC-funded project which involves 38 partners from 27 countries to support implementation of open access within Europe.

Our focus for 2010

- Coordinate open access policies within the EIFL network.
- Support outreach activities to the research community and students.
- Encourage networking between managers of open repositories.
- Share best practice in open access publishing.
- Provide awards to projects that demonstrate outstanding achievements in integrating open access repositories into the workflows of universities and research organizations.
- Implement open access on a pan-European scale via the OpenAIRE project.
- Provide regular updates on the latest developments in open access to data and open educational resources.
- Organize the Second International Open Access Week 2010.
- Represent the open access community in developing and transition countries at international forums.

EIFL-OA in action…
The First International Open Access Week

Designed to raise awareness and showcase key initiatives, the First International Open Access Week (which we co-organized) clearly demonstrated the dramatic growth of the global network that has emerged in support of open access.

Over 300 higher education, research and other institutions worldwide participated. Tens of thousands of individuals attended live events, logged on to webcasts, shared videos, and took part in contests calling on stakeholders to express their support for open access through creative uses of digital resources.

The research community's deep commitment to open access was also highlighted, together with the rapidly growing integration of open access into the core mission and operations of higher education and research institutions.

Over 30 universities and research organizations in the EIFL network participated. For example:

- A workshop in Latvia was attended by 78 research managers, researchers, journal editors, publishers and librarians, and resulted in a shared repository project led by the University of Latvia.
- The University of Pretoria Library Services prepared a document on the history of its open access mandate, and the significant progress made since their initial projects in 2000.
- Programme EIFL-OA Moldova, in association with partners from the library community, organized an open access workshop, and released a declaration on Open Access to Information.
- University of Zimbabwe Libraries organized a wide range of activities and created an Open Access Week webpage to inform their faculty and students about the importance of open access.
- Oleksandra Yaroshenko, a student at Ukraine's National University of Kyiv-Moyla Academy (NaUKMA), produced a video 'NaUKMA supports Open Access to Knowledge'.

Promoting fair and balanced copyright laws
THE EIFL-IP PROGRAMME

Restrictive copyright laws create legal barriers to accessing resources for education, research and personal development. This can have significant consequences for libraries in developing and transition countries which have limited funds to purchase copyright-protected materials.

Through the EIFL-IP programme, we advocate for fair and balanced copyright laws that support libraries in providing access to knowledge.

In 2009, we organized training and capacity building events, provided advice and relevant materials on a wide range of library copyright issues, and undertook a survey to review progress.

Through advocacy at national and international levels, we have also supported our library partners in challenging and reducing the legal barriers to access to knowledge in their countries.

'EIFL-IP support is great in helping so many librarians from different countries to understand copyright issues and to advocate for change.' Hasmik Galstyan, EIFL-IP Coordinator, Armenia

Building capacity and access to knowledge

During 2009, we held conferences and workshops designed to empower librarians in the EIFL community to become advocates for fair access to all, and to enable them to influence national and international policy.

The second EIFL-IP global conference was attended by 46 librarians from 43 developing and transition countries. In addition to increasing awareness of legal, policy and advocacy issues in copyright, the conference fostered a sense of community and encouraged knowledge sharing and advocacy.

In Moldova, 35 librarians (newly recognized as stakeholders) and policymakers attended a seminar to discuss their draft national copyright law, and to make recommendations for improvements.

36 librarians and academics from 8 countries in Africa took part in a workshop in Uganda to advise on the development of our new 'Copyright for Librarians' curriculum to ensure its relevance to libraries in developing and transition countries.

Developing tools and resources for librarians

In 2009 we developed and updated a range of practical tools and resources to support the work of librarians in the EIFL network.

We launched the EIFL Draft Law on Copyright Including Model Exceptions and Limitations for Libraries and Consumers. The first of its kind, it provides practical support and guidance when national laws are being updated.

We worked with the international library community to develop a Statement of Principles on Copyright Exceptions and Limitations for Libraries. This is now available in Armenian, Chinese, English, French, Moldovan and Polish.

New sections on copyright exceptions and limitations and legal deposit were added to the popular EIFL Handbook on Copyright and Libraries. The Handbook is now also available in Arabic, Armenian, French, Moldovan, Polish and Russian.

In partnership with the Electronic Frontier Foundation, we launched Copyright Watch, the first comprehensive and up-to-date online repository of national copyright laws. Many EIFL-IP librarians have volunteered as copyright monitors.

National and international advocacy

We were active in advocating for library copyright interests at national and international levels throughout 2009.

Second EIFL-IP global conference, Istanbul

Together with IFLA, we held a high-level meeting with Francis Gurry, the new director general of the World Intellectual Property Organization (WIPO), to discuss areas of cooperation.

We attended the WIPO Standing Committee on Copyright and Related Rights, the main body that shapes international copyright law.

Awa Cissé

Awa Cissé from Senegal joined our delegation, and was the first librarian from francophone Africa to deliver an intervention to government delegates.

Our 2009 survey of EIFL-IP librarians also demonstrates that our network is both active and effective, and that librarians are now increasingly seen as key stakeholders in the area of copyright. For example, over 85 per cent of respondents are in contact with their national copyright office to help ensure that new legislation takes into account the needs of libraries.

Our focus for 2010

- Arrange focused training with identified leaders.
- Enable librarians to participate in international policymaking meetings.
- Initiate and support national advocacy campaigns.
- Work with library consortia to adopt position papers.
- Launch Copyright for Librarians, an online open curriculum on copyright law (which we have developed in partnership with Harvard's Berkman Center for Internet and Society) and actively encourage widespread take-up to ensure that it reaches the next generation of librarians.

'The knowledge I am getting via EIFL-IP is very valuable and helps us to argue for better copyright provisions for libraries… EIFL-IP makes complicated things easier, and provides us with high quality and timely information.'
Emilija Banionyte,
EIFL-IP Coordinator, Lithuania

EIFL-IP in action…
Successful leadership and advocacy in Zambia

Benson Njobvu (Lecturer in the Department of Library and Information Studies at the University of Zambia) gained his knowledge and expertise in copyright since becoming EIFL-IP librarian in 2005.

Benson Njobvu

Through participation in the EIFL-IP programme, he has become a recognized leader in promoting access to knowledge, and is a successful advocate for the interests of libraries and their users in terms of copyright policy at a national level.

Benson has designed and introduced a course on copyright for postgraduate library students at the University of Zambia.

He organized a successful regional seminar – the first of its kind – on 'Copyright and Other Intellectual Property Issues in Eastern, Central and Southern Africa'.

In addition, he presented a paper on digital rights management at the conference of the Eastern and Southern Africa Regional Branch of the International Council on Archives in Namibia.

In 2009, Benson was also appointed to a national Working Group on IP advising the Zambian Ministry of Commerce, Trade and Industry on its new draft copyright law. This is a milestone in recognition of the role of librarians as stakeholders in national policymaking in Zambia.

'Maximizing access to educational and learning materials is critical for development in Africa. Teaching students about legal information issues enhances the role of the librarian, preparing the next generation for a professional career in the digital age. We aim to produce librarians who will become well-informed advocates for access to knowledge. EIFL-IP is helping us to achieve this goal.'
Benson Njobvu

Improving ICT infrastructure in libraries
THE EIFL-FOSS PROGRAMME

Libraries in developing and transition countries require affordable, up-to-date software that can be adapted to suit local needs and languages.

Licence fees for commercial software applications are a significant barrier to the development of modern ICT infrastructure in many countries.

Although free and open source software (FOSS) applications are available, staff often lack the IT skills required for successful installation and maintenance.

Through the EIFL-FOSS programme, we support the deployment of free and open source software and provide the training required to enable libraries to develop a modern and sustainable ICT infrastructure.

In 2009, we launched a new training initiative, and workshops were held in 6 countries. Our Integrated Library Systems (ILS) Project is delivering real results, and pilot installations are now under way in many countries. We published a practical guide to a Linux Terminal Server Project (LTSP) installation, and facilitated Greenstone networks in Southern Africa and South Asia.

Building skills in FOSS applications

In order to maximize the benefits of FOSS applications, we launched our new Skills and Tools Workshops initiative. A key objective was to encourage local and regional training events designed to enable systems librarians to apply their new skills immediately.

Following a call for proposals, we supported 9 intensive three-to-five-day workshops in Kenya, Malawi, Mali, Mongolia, Senegal and Zimbabwe, in which local experts delivered hands-on training to participants across the national library consortium. Staff from over 60 institutions attended, and a wide range of skills and tools were covered – for example, Linux, Joomla and SPIP content management systems, MySQL database administration, and the PMB, Koha and Evergreen ILSs.

Supporting pilot installations

There have been significant success stories from our Integrated Library Systems (ILS) Project, and a great deal has been learnt in the process.

In Armenia, 30 libraries went live with their Evergreen installation. During the pilot, the project team liaised closely with the Evergreen FOSS community. Armenian catalogue records are now used to test development versions of Evergreen for its internationalization standards, and the pilot was the subject of a presentation at the first international Evergreen conference.

Mzuzu University Library in Malawi has gone live with Koha 3.0. Koha cataloguer training is now included in the Mzuzu University Information Sciences programme, and students receive hands-on training to ensure that library staff of the future are highly skilled in this key area.

A Koha installation has also gone live at the Library of the Faculty of Medicine, Pharmacy and Dentistry at the University of Bamako in Mali. Patrons can access the Koha OPAC via a Linux Terminal Server Project (LTSP) installation. Over 9,000 medicine-related dissertations will be available through the ILS, in addition to the library's main collection.

Evergreen installations are progressing in Nepal and Zimbabwe, and the technical lead in Zimbabwe is now running Evergreen training workshops for other libraries in the country.

Developing resources to support libraries

In order to promote knowledge sharing, we published a practical 'how-to' guide to setting up a

FOSS training workshop, Mongolia

Linux Terminal Server Project (LTSP) installation based on the success story of Palestine's Birzeit University. It demonstrates how apparently obsolete computers can be transformed into high-speed library terminals using open source software. With the support of UNESCO, the guide is now available in English, Arabic, Russian, French, Spanish and Portuguese.

Case studies of our FOSS ILS pilot projects are also available to inform installations across the EIFL network.

Facilitating Greenstone networks

Greenstone is a suite of open-source software that enables libraries to build and distribute digital collections with minimal resources, thereby increasing the dissemination of information.

Throughout 2009, we have continued to facilitate the development of the Southern African Greenstone Support Network (SAGSN).

SAGSN now includes seven National Centres promoting digital collection development. Following an invitation for proposals, Senegal, Tanzania and Kenya joined the network in 2009. The National Centres in Lesotho,

Malawi, Namibia and Zimbabwe strengthened their support capacity, arranged training workshops, and created exemplary Greenstone digital collections.

We have been active in promoting the development of a Greenstone Support Network in Asia in partnership with the Sarada Ranganathan Endowment for Library Science (SRELS) in India.

A National Centre has been established in Nepal by HealthNet Nepal. Full Greenstone interfaces in Kannada and Tamil have been developed, extending South Asian language interfaces to 10. A six-day international workshop took place in India, and two-day workshops in Kannada and Tamil are planned.

Our focus for 2010

- Maximize opportunities for further installations of FOSS applications for libraries through advocacy and awareness raising.
- Support the development of new and existing SAGSN National Centres.
- Establish the Greenstone Support Network for South Asia and facilitate the development of new language interfaces and digital collections.

EIFL-FOSS in action…
Gaining and sharing knowledge in Zimbabwe

As systems analyst at the National University of Science and Technology of Zimbabwe, Amos Kujenga knows first-hand how important it is for libraries to have up-to-date IT infrastructure. But commercial software can be costly. How, with minimal budgets, can libraries in developing countries provide and maintain such services? Free and open source software (FOSS) can provide sustainable solutions:

'I was excited about EIFL-FOSS because, as a technical person who deals with the situation on the ground, I felt that the programme had lots of answers to the many challenges in library IT in the developing world, to help our libraries move towards world-class standards.'

Following EIFL-FOSS training, Amos successfully implemented a digital library at his institution using Greenstone:

FOSS workshop, Zimbabwe

'Our NuSTONE digital library is now live. Students and faculty have improved, round-the-clock access to resources. Also library staff have benefited through in-house training programmes and hands-on practical work that have equipped them with extra skills.'

Amos is also the Regional Coordinator for the Southern African Greenstone Support Network, and is now sharing his knowledge and skills by facilitating training sessions for libraries throughout the region:

'Involvement in EIFL-FOSS helped me get contacts with UNESCO, through which I've facilitated workshops in Kenya, Mauritius and the Seychelles.'

Ephraim Makeke of Midlands State University Library in Zimbabwe received training in Linux and Evergreen through EIFL-FOSS, and was sponsored to train other librarians in the country:

'Learning Linux systems administration alone was very challenging, but with the support of EIFL-FOSS staff and discussion forums, I was able to do it. Given the considerable cost of commercial systems, the effort was well worth it. It has also been very rewarding to share what I learned with other librarians from around my country.'

Access to knowledge through public libraries
THE EIFL-PLIP PROGRAMME

Technology offers new opportunities to increase access to knowledge, helping to improve standards of living and to transform lives.

For many people in developing and transition countries, the public library is the only place to access computers and the Internet, together with quality information resources.

Public libraries can also serve as powerful catalysts for change within communities.

Yet in many countries where the need is greatest, public libraries are under-resourced.

To address these issues we launched our Public Library Innovation Programme (EIFL-PLIP).

With funding from the Bill & Melinda Gates Foundation, this three-year programme aims to spark innovative services to improve people's lives through the use of new technology.

Supporting projects that address community needs

The goal of EIFL-PLIP is to encourage public libraries to reach out to their communities, partnering with local government, business and other organizations to assess local needs and develop new services.

There will be two calls for proposals. The first call was issued in November 2009, and a number of one-year pilot projects with the potential to improve lives and livelihoods will be selected and supported in early 2010.

The projects might include a wide spectrum of services that libraries would like to make available to their community – from providing legal, business and public health information to reaching out to particular groups such as farmers, children, teenagers, women and the elderly.

The second call will be issued in early 2011. During this round, the most successful projects from the first call will be put to the test in other countries.

Case studies of experiences and lessons learnt will be shared widely, and in 2012 innovation awards will be presented to the 15 projects that demonstrate outstanding achievement.

Our focus for 2010

- Select projects for funding, and work with them to achieve successful results.
- Organize meetings of all the grantees to share knowledge and experiences.
- Monitor project implementations and provide assistance as needed.
- Disseminate information about projects and outcomes through media and conferences.

Librarian in Tajikistan participating in EIFL-PLIP webchat

Promoting knowledge sharing
THE EIFL 2009 GENERAL ASSEMBLY

We were delighted to celebrate our tenth anniversary at our 2009 General Assembly, which was generously hosted by the Bibliotheca Alexandrina in Egypt.

Librarians from 47 countries benefited from three days of intensive learning, and the opportunity to share knowledge and best practice with colleagues in other countries.

Planning for sustainability session

Announcing new opportunities

There was an enthusiastic response to the launch of our new Public Library Innovation Programme (EIFL-PLIP) and, during meetings with representatives from partner library consortia, we were able to answer questions and encourage onward dissemination of information.

Meetings with vendors

Our library partners also had the opportunity to meet with 16 e-resource vendors to discuss offers and issues during two 'speed-dating' sessions.

Learning and sharing

A wide range of presentations and interactive sessions, plus many opportunities for informal knowledge sharing, were included in the programme.

Themes included the challenges facing libraries in the current economic climate and what publishers are doing to support them, and improving access to information through innovation.

Case studies demonstrating how libraries are planning for sustainability were also presented. A highlight was the effective advocacy video directed by Abdrahamane Anne from COMBI in Mali (now on YouTube), which clearly illustrates the problems faced by libraries in his country.

> '**I attended the EIFL GA for the first time in 2009. It was a unique opportunity to share experiences with colleagues from many parts of the world. I found the sessions on open access, copyright and technological innovations particularly useful, and went home with many new ideas.'**
> **Krishna Mani Bhandary,**
> **Nepal Library and Information**
> **Consortium**

Our activities

**During 2009, we launched training initiatives and ran workshops.
We also attended and gave presentations at many conferences, seminars and meetings worldwide.**

January

Strategic planning meeting for Mellon Foundation-funded project — Ulan Baator, Mongolia

Meeting with Universitas 21 MDG Working Group — Dublin, Ireland

WIPO Africa Regional Seminar — Lilongwe, Malawi

February

EIFL-OA Advisory Committee meeting — London, UK

FOSS Integrated Library System (ILS) pilot project meeting — Kathmandu, Nepal

FOSS Integrated Library System (ILS) pilot project meeting — Bamako, Mali

FOSS Integrated Library System (ILS) pilot project meeting — Mzuzu, Malawi

March

International Repositories workshop — Amsterdam, Netherlands

2nd Global EIFL-IP Conference — Istanbul, Turkey

April

Evergreen FOSS ILS training — Yerevan, Armenia

Open Access to Research Information – Creating Open Access Journals and Open Repositories workshop — Donetsk, Ukraine

17th Annual Fordham Intellectual Property Law and Policy Conference — Cambridge, UK

1st workshop at the National Library of Mongolia for Mellon Foundation-funded project — Ulan Bator, Mongolia

Open Access: Maximizing Research Impact workshop — Sofia, Bulgaria

3rd meeting of the WIPO Committee on Development and Intellectual Property — Geneva, Switzerland

May

IST-Africa Conference 2009 — Kampala, Uganda

IAP Programme on Digital Knowledge Resources and Infrastructure in Developing Countries Steering Committee Meeting — Pretoria, South Africa

FOSS Skills and Tools workshop — Bamako, Mali

Gaining the Momentum – Open Access and Advancement of Science and Research workshop at African Digital Scholarship 2009 — Pretoria, South Africa

Meeting with Bosnian library consortium — Sarajevo, Bosnia

Evergreen International Conference — Athens, USA

OSI partner meeting — Geneva, Switzerland

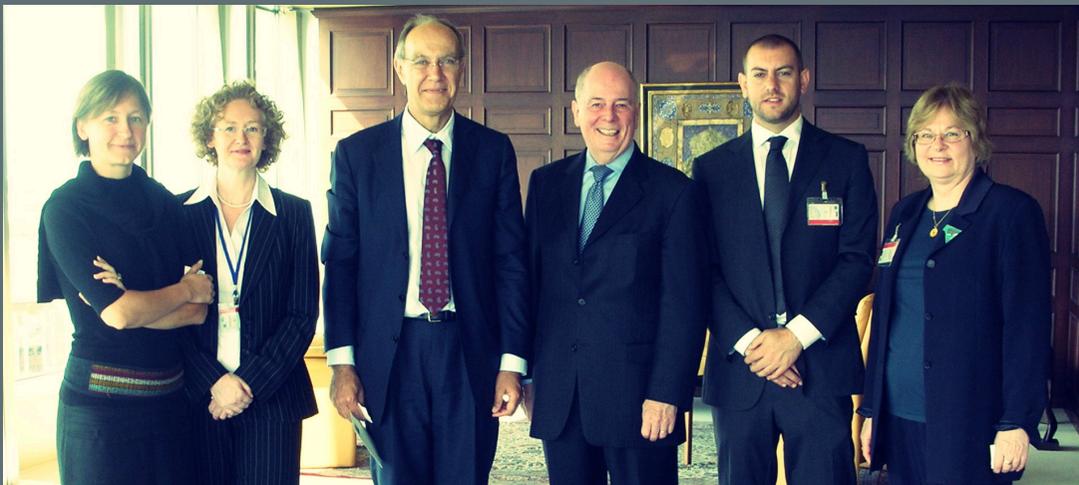Open Access: Maximizing Research Impact workshop — Birzeit, Palestine

WIPO Standing Committee on Copyright and Related Rights: 18th Session — Geneva, Switzerland

FOSS Skills and Tools workshop — Bamako, Mali

June

16th International Conference 'Crimea 2009' — Sudak, Ukraine

Electronic Theses and Dissertations (ETD) conference — Pittsburgh, USA

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EIFL's Rima Kupryte and Teresa Hackett meet with the new director general of WIPO

CERN Workshop on Innovations in Scholarly Communication (OAI6)	Geneva, Switzerland
Meeting with EU 7th framework staff on OpenAIRE project	Brussels, Belgium
Meeting with new WIPO director general	Geneva, Switzerland

July

FOSS Skills and Tools workshop	Bamako, Mali
2nd workshop at the National Library of Mongolia for Mellon Foundation-funded project	Ulan Bator, Mongolia
FOSS Skills and Tools workshop	Dakar, Senegal
FOSS Skills and Tools workshop	Chinhoyi, Zimbabwe

Open Access: Maximizing Research Quality and Impact workshop	Kathmandu, Nepal
DISA workshop on Digital Resource Management	Durban, South Africa
Meeting of South African Greenstone Support Network Steering Committee	Durban, South Africa

August

FOSS Skills and Tools workshop	Mzuzu, Malawi
Workshop on Consortium Building for the Library Community	Dar es Salaam, Tanzania
FOSS Skills and Tools workshop	Limuru, Kenya
IFLA pre-conference workshop, Leveraging Technology for Parliamentary Libraries and Research Services	Rome, Italy
IFLA CLM business meetings	Milan, Italy
Bridging the Library and ICTD Worlds meeting at IFLA	Milan, Italy
IFLA President-Elect Brainstorming Panel	Milan, Italy
Presentation at IFLA Science and Technology Libraries section	Milan, Italy

September

Seminar at the East African School of Library and Information Science to discuss integration of the Copyright for Librarians course into the curricula of library schools in Southern Africa	Kampala, Uganda
Strengthening and Sustainability of National Library Consortia workshop	Lusaka, Zambia

October

Open access seminar at Information 2009	Lviv, Ukraine
Digital Libraries and Information Inequality Elimination conference	Minsk, Belarus
ICTP workshop on Scientific Information in the Digital Age: Access and Dissemination	Trieste, Italy
Open access seminar	Chisinau, Moldova
FOSS Skills and Tools workshop	Mzuzu, Malawi
FOSS Skills and Tools workshop	Ulan Bator, Mongolia
1st International Open Access Week	Activities across the EIFL network
DRIVER Confederation Summit	Ghent, Belgium
Launch of COAR (Confederation of Open Access Repositories)	Ghent, Belgium
Open Access: Maximizing Research Quality and Impact workshop	Riga, Latvia
1st Southern African Greenstone Support Network workshop	Dar es Salaam, Tanzania
Open Access: Maximizing Research Quality and Impact workshop	Lilongwe, Malawi

November

2nd Open Access Initiative Workshop 2009: Maximizing Research Quality and Impact	Zaria, Nigeria
Open Access: Maximizing Research Quality and Impact workshop	St Petersburg, Russia
2009 EIFL General Assembly	Alexandria, Egypt

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December

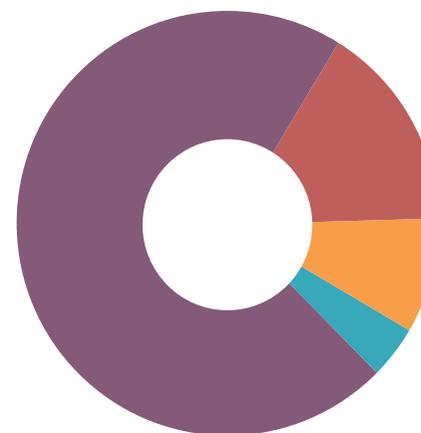|	
London Online 2009	London, UK
Seminar co-organized with Advocacy for Fair Copyright Laws on Moldova project	Chisinau, Moldova
WIPO Standing Committee on Copyright and Related Rights: 19th Session	Geneva, Switzerland
Advocacy and strategic planning workshop for Mellon Foundation-funded project	Ulan Bator, Mongolia

EIFL director Rima Kupryte signs COAR foundation document

Financial report

EIFL INCOME AND EXPENDITURE 2009

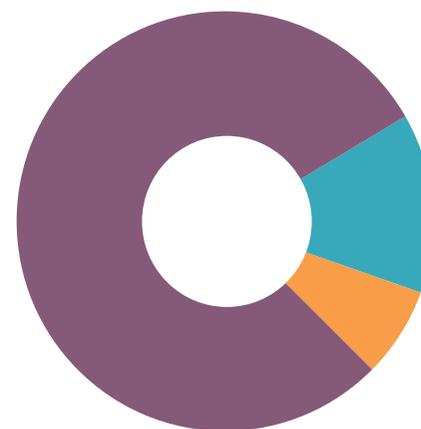| Income	€	%
Programme income	1,276,782	72
OSI core activities funding	279,895	16
Participation fees	156,550	9
Sponsorship, interest and other income	62,992	3
Total	1,776,219	

Programme income 72%

OSI core activities funding 16%

Participation fees 9%

Sponsorship, interest and other income 3%

Expenditure	€	%
Programme delivery	684,809	79
Personnel and contracted expenses	120,349	14
Operating expenses	63,604	7
Total	868,762	

Committed expenditure for 2010 programme delivery	903,542

Programme delivery 79%

Personnel and contracted expenses 14%

Operating expenses 7%

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Our team

Staff

Isabel Bernal,
   Assistant to Director
Emanuella Giavarra,
   Legal Advisor for EIFL-Licensing
   and EIFL-IP Programmes
Margo de Groot,
   Support, EIFL-IP Programme
Teresa Hackett,
   Manager, EIFL-IP Programme
Arnold Hirshon,
   Consultant, Consortium
   Management
Breda Karun,
   Manager, EIFL-PLIP Programme
Andrius Krisciunas,
   Accountant and Webmaster
Iryna Kuchma,
   Manager, EIFL-OA Programme

Amos Kujenga,
   Regional Coordinator, EIFL-FOSS,
   Greenstone Project
Rima Kupryte,
   Director
Susanna Lob,
   Consultant, EIFL-Licensing Programme
Randy Metcalfe,
   Manager, EIFL-FOSS Programme
Martina Salobir,
   Support, EIFL-PLIP Programme
Monika Sebgert-Elbert,
   Consultant, Consortium Management
Repke de Vries,
   Coordinator, EIFL-FOSS, Greenstone
   Project
Tigran Zaragaryan,
   Coordinator, EIFL-FOSS ILS Project

Management Board

Darius Cuplinskas, Open Society
   Institute (to November 2009)
Emanuella Giavarra, Chambers of
   Mark Watson-Gandy
Hans Jansen, National Library of the
   Netherlands (Chair)
Monika Segbert-Elbert, Eremo srl.
   International Project Management
   and Consultancy
Marjan Vernooy, Surf Foundation

Advisory Board

Helena Asamoah Hassan, Kwame
   Nkrumah University of Science
   and Technology, Ghana (Chair)
Kay Raseroka, University of Botswana,
   Botswana
Irina Razumova, NEICON Consortium,
   Russian Federation
Diana Sayej, Birzeit University,
   West Bank, Palestine
Sreten Ugricic, National Library, Serbia

Advisory Board meeting

Our partner organizations

Over the last ten years, we have formed relationships with a wide range of organizations to increase access to knowledge in developing and transition countries.

Abdus Salam International Center for Theoretical Physics

Access to Knowledge (A2K)

African Copyright & Access to Knowledge (ACA2K)

Association of Research Libraries (ARL)

Berkman Center for Internet and Society at Harvard Law School

BioLine International

Confederation of Open Access Repositories (COAR)

Consumers International (CI)

Creative Commons

Directory of Open Access Journals (DOAJ)

DRIVER project

DuraSpace

Electronic Frontier Foundation (EFF)

Electronic Publishing Trust for Development (EPT)

Enabling Open Scholarship (EOS)

EPrints at the School of Electronics and Computer Science, Southampton University

European Bureau of Library, Information and Documentation Associations (EBLIDA)

HIFA2015: Healthcare Information For All by 2015

InterAcademy Panel on International Issues (IAP) Program on Digital Knowledge Resources and Infrastructure in Developing Countries

International Coalition of Library Consortia (ICOLC)

International Federation of Library Associations and Institutions (IFLA)

International Network for the Availability of Scientific Publications (INASP)

Irish–African Partnership for Research Capacity Building (IAP)

LYRASIS

Mortenson Center for International Library Programs

Networked Digital Library of Theses and Dissertations (NDLTD)

Open Access Scholarly Publishers Association (OASPA)

Open Repository from BioMed Central

Southern African Regional Universities Association (SARUA)

SPARC Europe

Stichting SURF

UNESCO

University of Kansas

US Library Copyright Alliance (LCA)

World Blind Union (WBU)

World Intellectual Property Organization (WIPO)

eifl

'To EIFL on your 10th anniversary…
It's because of people like you that
libraries of developing nations, our
countries, and our people are enriched
with new knowledge and abilities
to improve. Keep shining.'
Sohair Wastawy,
Chief Librarian,
Bibliotheca Alexandrina, Egypt